

CP number	CP Performance Indicator	Council Priority Theme	Portfolio	Cabinet Member	CMT Member	Measure Interval	Assess by	Target figure 2020	Q2 2020/21	Q2 2019/20	Q2 Commentary	Q2 status	CMT comment
CP3	Council Tax collected	Your Council Services	Residential Services	Councillor Pauline Gregory	Philippa Dart - Director of Services	6-monthly	Higher is better	98%	58.50%	59.80%	Council Tax is collected over 10 months. The 6 monthly target is 60.82%. At Q2 the Council Tax debt was £118,115,302 and the Council had collected 58.50% of this at Q2. We are slightly below target due to Covid-19. In mitigation, more households have opted to pay over 12 months as opposed to 10. However, it is difficult to predict whether we will remain on target due to the current economic condition and Covid-19, which is impacting households ability to pay, as a result of Covid. Recovery action was extremely limited as the courts were not open during lockdown and for several months after. The courts have now reopened and the first court date for non-payment of Council Tax is on 23.11.20 were we have summonsed over 1000 accounts at this hearing. Further hearings will be scheduled.	Not achieving target	No action required - to be monitored by Director of Services
CP7	Homelessness applications where homelessness is prevented	Supporting you	Residential Services	Councillor Pauline Gregory	Philippa Dart - Director of Services	6-monthly	Higher is better	70%	66%	No data at Q2 - Q4 data 2019/20 was 64%	This figure is based on the number of prevention cases closed with a positive outcome against the total amount of prevention decisions. This is slightly below target due to Covid 19 lockdown which impacted our ability to prevent homelessness through private rented sector offers.	Not achieving target	No action required - to be monitored by Director of Services
CP11	Household waste sent for reuse, recycling and composting	Your future	Neighbourhood Services	Councillor Samantha Staniforth	Philippa Dart - Director of Services	6-monthly	Higher is better	50%	44.77%	46.15%	This is made up of a dry recycling rate of 25.3% and a composting rate of 19.47%. The overall effect of the pandemic on tonnages has seen a rise in both dry recycling but also the amount of waste going in black bag waste. This mirrors the picture across West Sussex as a result of lockdown.	Not achieving target	No action required - to be monitored by Director of Services
CP6	Time taken (in days) to process Housing Benefit/Council Tax Benefit new claims	Supporting you	Residential Services	Councillor Pauline Gregory	Philippa Dart - Director of Services	6-monthly	Lower is better	8 days	5.2 days	2.4 days	On target	Achieving target	No action required
CP8	Number of new Council homes built or purchased per annum	Supporting you	Residential Services	Councillor Pauline Gregory	Philippa Dart - Director of Services	6-monthly	Higher is better	35	14	10	On track for 36 completions in total by year end	Achieving target	No action required
CP10	Total rateable business value for the Arun District	Your future	Economy	Councillor Dr James Walsh	Karl Roberts - Director of Place	6-monthly	Higher is better	£99,000,000	£98,619,356	£99m	This indicator is on target.	Achieving target	No action required